UTRUST

YOUR QUALITY IS OUR COMMITMENT

YOUR QUALITY
IS OUR COMMITMENT

OUR STORY

Established
2015

Clients
+70

Projects
+200

Our Squad
350 QA Engineers

Regions
MENA

Experience
8 years

OUR VISION

Our vision is to be a dynamic and innovative company that provides high-quality and cost-effective solutions. We strive to be a leading advocate and educator for QA professionals worldwide, positioning ourselves as a central hub for the QA community to access valuable resources and knowledge. To be a customer-centric, innovative, and collaborative company that delivers high-quality and cost-effective solutions, while advocating for and educating QA professionals worldwide.

OUR MISSON

Our primary mission at UTrust is to help businesses develop effective quality structures that ultimately support their success. By leveraging our expertise in software testing and quality assurance, we aim to provide our clients with the tools and knowledge they need to build high-quality software applications that meet their business objectives and exceed customer expectations.

4

OUR VALUE

UNIQUE QUALITY SERVICES

FASTER TIME TO MARKET

FOCUS ON CORE BUSINESS

HIGH ROI

FLEXIBILITY

UNIQUE SKILLS & EXPERTISE

OUR SERVICES

Software Testing & Assessments

SW Testing & QA Training

Quality Assurance & Consultancy

Staff Augmentation

6

TESTING & ASSESSMENT SERVICES

Acceptance Testing

- Review and analyze business and functional requirements
- Create test cases
- Run standard test cases and associated ad-hoc tests relevant to usability and acceptance criteria
- Log and report defects
- Log and report usability comments, issues, or suggestions
- Discuss defects and/or issues with your team
- Retest after any changes

Alpha Testing

- Review functional requirements and design specifications
- Develop a comprehensive test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Automation Testing

- Review and analyze business and functional requirements
- Provide a report that outlines the best automation tools for you
- If you have already selected your tool – we help customize and define workflows
- Identify best candidates for automation
- Build automation framework and scripts based on your requirements or manual test cases
- Log and report defects based on executed automation test suites
- Discuss defects and/or issues with your team
- Maintain your automation scripts based on new release changes

Beta Testing

- Meet with your team members to determine the goals
- Develop a comprehensive test plan
- Execute test plan
- Log defects and suggestions

Black-Box Testing

- Review and analyze business and functional requirements
- Develop appropriate test cases
- Execute agreed upon test cases
- Log and report defects
- Discuss defects and/or issues with your team

TESTING & ASSESSMENT SERVICES

Database Testing

- Review functional requirements and database design specifications
- Develop a comprehensive test plan and test cases
- Execute test plan
- Log defects
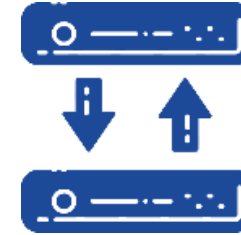- Retest after issues have been fixed

End-to-End Testing

- Review functional requirements and design specifications
- Develop an end-to-end test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Exploratory Testing

- Obtain general information about the application under test, such as data entry fields, application purpose, expected use, etc.
- Design a soft outline of areas to be tested
- Coordinate a plan with the number of testers vs. areas under test
- Perform exploratory testing for a defined period
- Log and report defects

Failover Testing

- Analyze performance requirements and failover designs
- Establish suitable benchmarks
- Create test plan and scenarios
- Execute test plan
- Compile a comprehensive report of our findings

Functional Testing

- Review functional requirements and design specifications
- Develop a functional test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

TESTING & ASSESSMENT SERVICES

Inc. Integration Testing

- Review functional requirements and design documents
- Review Unit Testing plan and results
- Execute aggregate module tests using the most appropriate method of Integration testing

Integration Testing

- Review functional requirements and design documents
- Review Unit Testing plan and results
- Execute aggregate module tests using the most appropriate method of Integration testing

Negative Testing

- Review functional requirements and design specifications
- Develop a test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Positive Testing

- Review functional requirements and design specifications
- Develop a test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Regression Testing

- Review project schedule
- Demo the application under test
- Develop Regression test plan
- Execute Regression test suite on your schedule
- Log defects
- Retest after issues have been fixed

TESTING & ASSESSMENT SERVICES

Sanity Testing

- Review functional requirements of the system and changes
- Develop a reusable sanity test plan and test cases
- Execute test plan on your schedule
- Notify your team of issues that would impede rigorous testing

System Testing

- Review functional requirements and design specifications
- Develop a system test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Unit Testing

- Review functional requirements and design reports
- Construct high level test validation scenarios
- Execute module-based tests

White Box Testing

- Review and analyze functional specifications and design documents
- Develop appropriate test cases
- Execute agreed upon test cases
- Log and report defects
- Discuss defects and/or issues with your team
- Regression test after any changes

Comparison Testing

- Identify your competitors
- Create benchmark tests based on evaluation criteria
- Execute tests to establish benchmarks on all software under comparison
- Provide a report of our results and suggestions

TESTING & ASSESSMENT SERVICES

Compatibility Testing

- Identify the compatibility concerns and focus
- Create compatibility tests for each area of focus
- Execute tests
- Log any defects or issues
- Retest after any changes

Configuration Testing

- QA professionals review design specifications and help prioritize desired configurations to test
- Configuration test plan is designed
- Test cases are executed
- Issues are identified and logged

Endurance Testing

- Analyze performance requirements
- Establish suitable benchmarks
- Create test plan and scenarios
- Execute test plan
- Compile a comprehensive report of our findings
- Assist your team in optimization efforts

Globalization Testing

- Review design specifications
- Develop a comprehensive test plan for all language goals
- Execute test plan for each language individually
- Log defects
- Retest after issues have been fixed

Installation Testing

- Identify the installation requirements
- Create an Installation Test Plan and tests
- Execute tests in our fully equipped lab
- Log any defects or issues
- Retest after any changes

TESTING & ASSESSMENT SERVICES

Load Testing

- Determine the definition of normal and heavy loads for your application
- Determine potential growth of your business
- Design tests to validate system performance for each defined load
- Perform tests, log benchmarks, and gather vital data
- Provide a report of testing results

Localization Testing

- Review design specifications
- Develop a comprehensive test plan for all language goals
- Execute test plan for each language individually
- Log defects
- Retest after issues have been fixed

Mobile Testing

- Identify the portability requirements
- Create portability tests for each requirement
- Execute tests
- Log any defects or issues
- Retest after any changes

Performance Testing

- Determine the definition of normal and heavy loads for your application
- Determine the definition of normal and heavy data transfer for your application
- Determine potential growth of your business
- Design tests to validate system performance for each defined load
- Perform tests, log benchmarks, and gather vital data
- Provide a report of testing results

Portability Testing

- Identify the portability requirements
- Create portability tests for each requirement
- Execute tests
- Log any defects or issues
- Retest after any changes

TESTING & ASSESSMENT SERVICES

Recovery Testing

- Review recovery requirements and specifications
- Develop a recovery test plan
- Execute test plan
- Identify existing or potential recovery issues
- Retest after issues have been fixed

Stress Testing

- Determine the definition of normal and heavy loads for your application
- Determine the definition of normal and heavy data transfer for your application
- Design tests to greatly exceed the definition of 'normal'
- Perform tests, log benchmarks, and gather vital data
- Provide a report of testing results

Scalability Testing

- Determine the current usage and potential growth rates for your application
- Design tests to validate system performance for incremental growth
- Perform tests, log benchmarks, and gather vital data
- Provide a report of testing results

Static Testing

- Review all documentation related to the project
- Create comprehensive checklists for each document
- Validate documents with the checklists
- Discuss issues with your team

Usability Testing

- Identify competitors or evaluate prior versions of the application under test
- Create a test plan based on usability evaluation criteria
- Execute tests
- Provide a report of our results and suggestions

13

TESTING & ASSESSMENT SERVICES

Volume Testing

- Determine the definition of normal and heavy volume for your application
- Determine potential growth of your business
- Design tests to validate system performance for volume
- Perform tests, log benchmarks, and gather vital data
- Provide a report of testing results

GIS Testing

- Review functional requirements and design specifications
- Develop a comprehensive test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Accessibility Testing

- Review design specifications
- Develop a comprehensive test plan for all target users.
- Execute test plan for each user type individually
- Log defects
- Retest after issues have been fixed

API Testing

- Review functional requirements and design specifications
- Develop a comprehensive test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed

Cyber Security

- Review design specifications
- Develop a security test plan and test cases
- Execute test plan
- Log defects
- Retest after issues have been fixed
- Test Scope: Internal, External.
- Targets: IP addresses, applications, APIs
- Method: Blackbox, Whitebox, Grey Box

CYBER SECURITY ASSESSMENT SERVICES

IS AUDIT

- ❑ We prepare the audit program and Internal Control Questionnaires (ICQ)

- ❑ We follow ISACA standards (COBIT 2019 and ITAF)

- ❑ We collect all required info for each assignment

- ❑ We perform the fieldwork and sampling when necessary

- ❑ We validate the findings and issue-sheets with the auditee

- ❑ We perform a wrap-up meeting with the concerned people

- ❑ We submit the audit report to the company's Management

CYBER SECURITY ASSESSMENT SERVICES

RISK & SECURITY ASSESSMENT

WE DO IT FOR YOU...

SECURITY ASSESSMENT

- ❑ PCI DSS
- ❑ ISO 27001
- ❑ SANS CIS V8
- ❑ DFS/ITU
- ❑ SWIFT CSP
- ❑ LOCAL REGULATORY/FRAMEWORK (SAMA,CIIP, ETC**.)**

RISK ASSESSMENT

- ❑ NIST SP 800-30
- ❑ ISO 31000
- ❑ EBIOS

Deliverable → **RISK REPORT**

Very high (4)	4	8	12	16
High (3)	3	6	9	12
Medium (2)	2	4	6	8
Low (1)	1	2	3	4
	Low (1)	Medium (2)	High (3)	Very high (4)

CYBER SECURITY ASSESSMENT SERVICES

PENETRATION TESTING & RED TEAM

Test Scope: Internal, External.

Targets: IP addresses, Web applications, APIs

Method: Blackbox, Whitebox, Grey Box

Our Simulated attack will use same tools, techniques and processes as attackers. Our objective is to:

- **Confirm your vulnerabilities and the impact of exploiting them.**
- **Manage your Attack Surface**

Planning → Reconnaissance → Scanning → Vulnerability Assessment → Exploitation → Reporting

CYBER SECURITY ASSESSMENT SERVICES

CYBER SECURITY MANAGED SERVICES

MSSP

☐ **Active monitoring of security defenses (WAF, IPS, Firewall, Web Filter, Email Filter, VPN, EDR, AV, NAC, and Sandbox solutions)**

☐ **SIEM management (Daily health check, capacity planning, rules management and configuration, use cases, Investigation, correlation, alerts configuration, and follow up on daily security reports)**

☐ **External and Internal Vulnerability assessment**

☐ **Policies, procedures, and CSIRT**

☐ **Presentations for the IS committee and the Board of directors**

☐ **Benchmarks, hardening, and checklists**

☐ **Requirements, RFPs, scoring, and testing for all projects**

☐ **Business Continuity Management (BCM)**

☐ **Data classification**

CYBER SECURITY ASSESSMENT SERVICES

UTrust offering threat intelligence scanning and mentoring services as the following

THREAT INTELLIGENCE

- ❑ Information sharing platforms
- ❑ Indicators of Compromise (IoCs)
- ❑ Social Media
- ❑ Technical Intelligence SIEM
- ❑ Deep Web
- ❑ Dark Web

- ❑ Messaging Platforms
- ❑ Malware Analysis
- ❑ Human Intelligence
- ❑ Geopolitical developments
- ❑ Code repositories
- ❑ Paste Sites

SW TESTING & QA TRAINING

ISTQB
International Software
Testing Qualifications Board
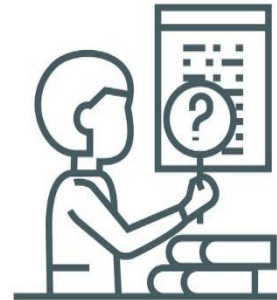
SOFTWARE TESTING

QA & CONCULTANCY

Business Agility

- Detail and in-depth analysis of your legacy process
- Gap analysis
- Analysis report and recommendations for the best suited Agile model
- Implementation support
- Agile tools expertise with the most popular Agile tools such as JIRA, Zephyr, or qTest.
- Close collaboration with the development team
- Quick transformation of evaluations into a working Agile Test Plan/Strategy
- Improved delivery speed
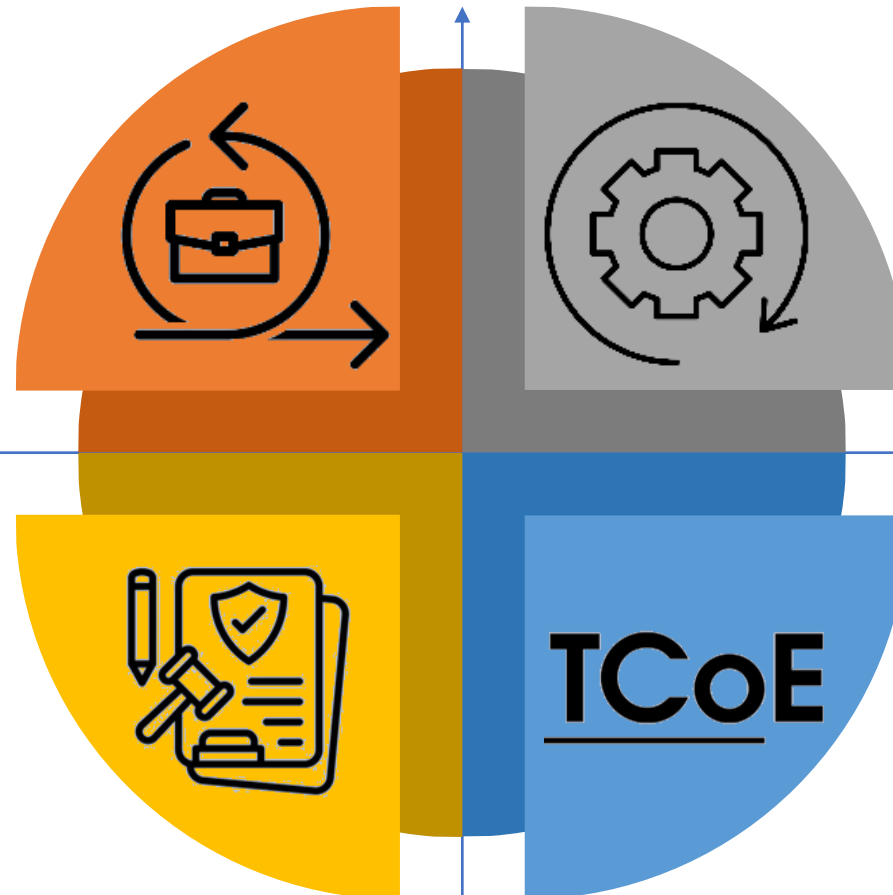
Process Improvement

- Evaluate current QA processes
- Identify future goals
- Find team strengths and weaknesses
- Create a baseline of efficiency and productivity
- Identify and document quality gaps
- Create a plan to improve efficiency
- Assess plan implementation and monitor improved productivity during quarterly visits
- Software QA consulting services

Compliance Assessment Audit

- **Governance**: The formal framework whereby organizations ensure that their IT investments support business objectives, while taking their stakeholders and staff's best interests into account.
- **Risk Management**: The forecasting and evaluation of risks together with the identification of procedures to avoid or minimize their impact.
- **Compliance**: Efforts to ensure that organizations are aware of and take steps to comply with relevant laws, policies and regulations.

Test Center of Excellence Establishment

- Assess existing quality process
- Skill set & expertise of QA personnel
- Tools & environment
- Stakeholder commitment
- Goal, scope, and timeline (phased approached, 6-12 months)
- Staff selection and training needs
- Centralized infrastructure and tools
- Governance, KPI's

TCoE

STAFF AUGMENTATION

Identify Talent Gaps

- Determine what you are looking for and how long.
- Define the candidate specifications like their qualifications, expedites, year of experience, etc.

Review and select

- Initials the search process and review the candidate profile.
- Conduct test interview and tests.
- Select the best suitable candidates.

Onboard the Team

- Onboarding the selected candidates.
- Acquaint them with your company's work, team, processes, and rules.

Support and Nurture

- Provide continues support to the onboarded staff.
- Ensure their learning and development to remain valuable.

OUR ENGAGEMENT MODELS

Mobile Testing Package

Monthly Subscription

Web Testing Package

Fixed Price

Dedicated Team Model

Pay as You GO

Time & Material

OUR ENGAGEMENT PROCESS

Receive the request

Signoff NDA

Prepare The Proposal

Contracting

Implementation

Deliver
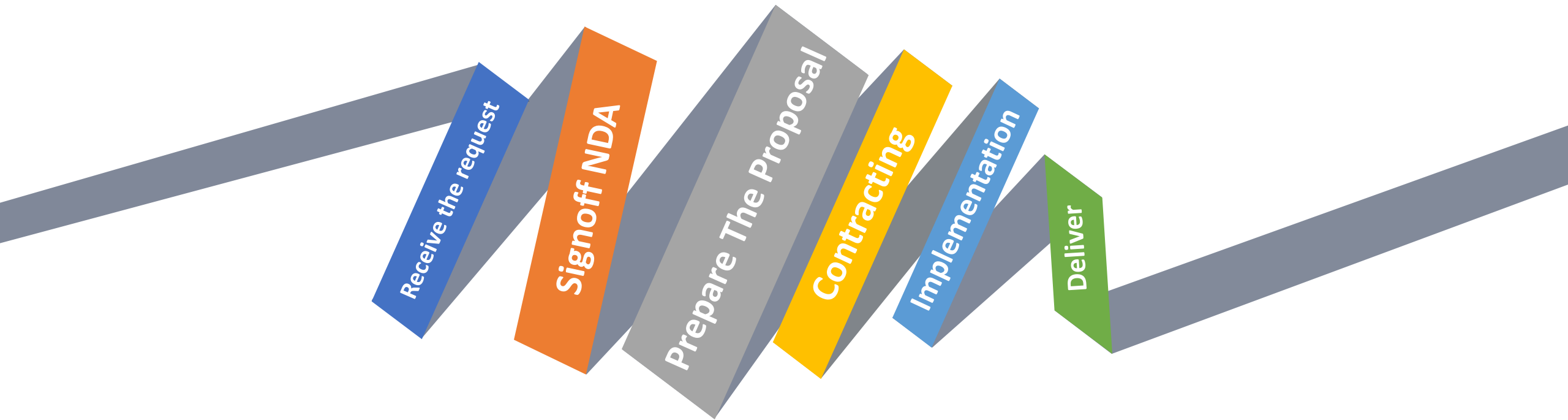
With experience that goes beyond crosscutting all industries, we are focused on bringing to market the latest services.

OUR LAB

Android Devices iPhone/ iPad Devices Smart TVs Android/Apple Watches Android TV Apple TV
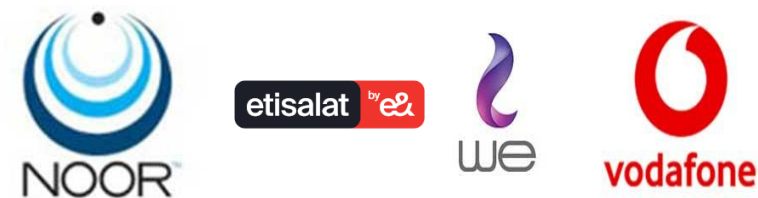
OUR CLIENTS

Government
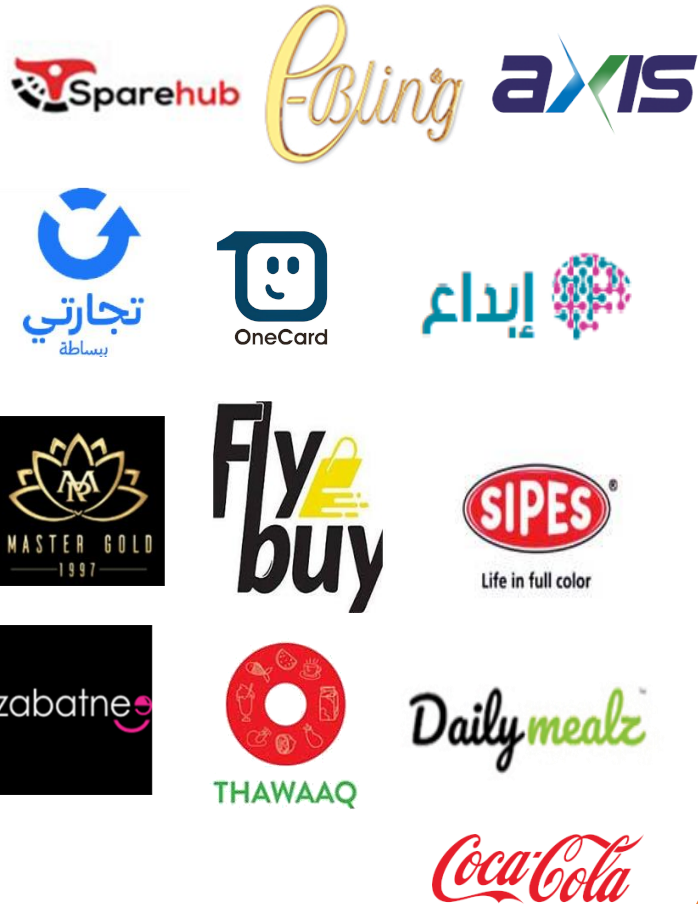
Banking & Finance
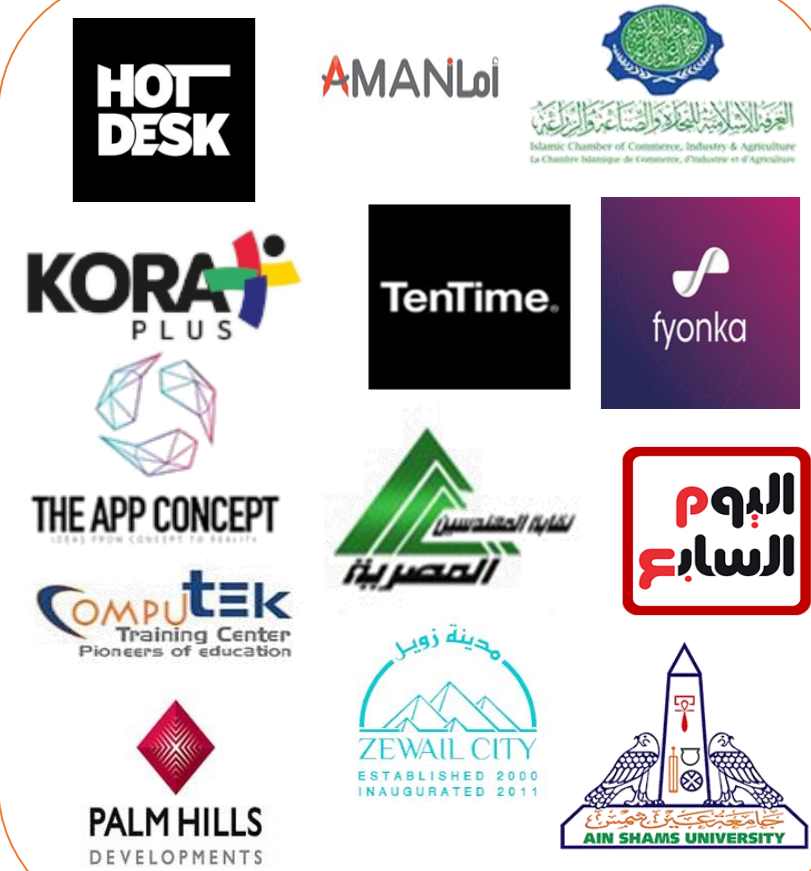
Healthcare & Pharmacy

Telecom

OUR CLIENTS

E-Commerce

Software House

Others

27

OUR PARTNER

Successful Stories

MCIT – AMS PROJECT

The proposed system aims to inventory state assets and property and protect them from infringement by building a database central authority in the Administrative Control Authority that includes all the data of the state's assets, and the state bodies to which the assets are affiliated are linked to a center Administrative control authority information through a secure electronic network to facilitate the exchange of data and information and simplify procedures Recording and reviewing asset data.

UTrust has provide the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing
- Performance Testing
- Security Testing

- Integration Testing
- GIS Testing
- AI/ML Testing
- Data Migration Testing

MPED – EGEA

Egyptian Government Excellence Award

"Egyptian Government Excellence Award " was launched in 2018 by H.E President Abdel Fattah al-Sisi, president of the Arab Republic of Egypt, to achieve an efficient and effective government administrative body and applies the concepts of governance to contribute in the development Egyptian government performance which will lead to the increase in citizen satisfaction for the objectives of "Egypt Vision 2030".

The main objective of this annual award is to encourage the spirit of competition and the culture of excellence at the institutional and individual levels to achieve better citizen satisfaction rates through Promoting the spirit of innovation and creativity and rewarding excellence models.

UTrust has worked in 3 rounds as Assessor for "Governmental Services Websites Award"

TECHNOLOGY CONTROL COMPANY

TCC is a specialized company in the fields of security services, digital services and big data. Since its inception in 2008, TCC has been offering state-of-the-art solutions based on leading industry methodologies and frameworks.

UTrust has provide the following testing services for Saudi Interpol:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing
- Integration Testing

MINISTRY OF COMMERCE

UTrust is offshored TCoE of MC and provide the following testing services:

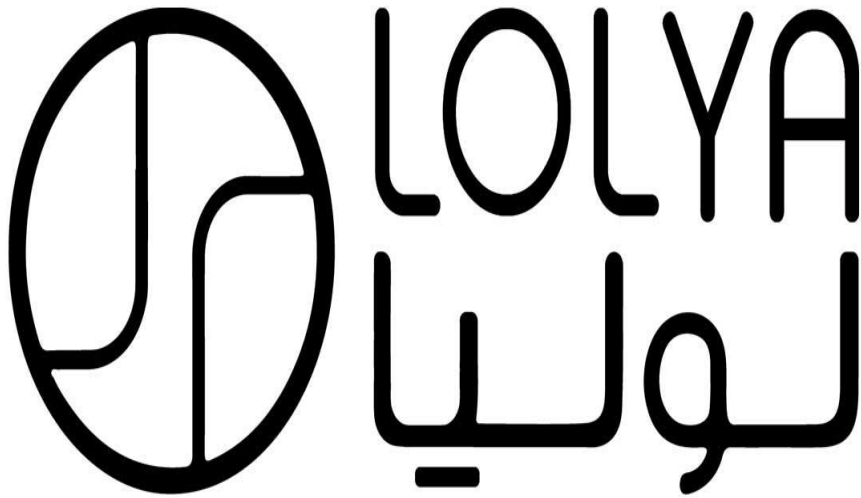- **Functional Testing**

- **Usability Testing**

- **Compatibility Testing**

- **Efficiency Testing**

- **Localization Testing**

- **Security Testing**

EGYPTIAN BANKS COMPANY

Egyptian Banks Co. for Technological Advancement, S.A.E. is seeking software testing services provider to provide testing services for UPG project.

UTrust has provide the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing

- Performance Testing
- Security Testing
- Automation Testing
- Integration Testing

EBLING - LOLYA

Lolya is set to revolutionize the jewelry market in the Middle East and abroad with a new tailored shopping experience, making it possible for the customer to enjoy exceptional.

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing

- Security Testing
- Load Testing
- Stress Testing

PHAROS

Pharos live enables real-time online trading at your fingertips enabling you to view trading activity as it happens and make buy-sell decisions quickly and easily

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Efficiency Testing

- Localization Testing
- Security Testing

ABA – SME PROJECT

ABA is considered one of the leading NGOs in the field of promoting small and micro enterprises. It started a comprehensive credit program for this national purpose in January 1990. This program is considered one of the world's best practices in Micro Finance. This due to the diversification of different credit programs and the innovative use of tools to achieve its objectives.

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing
- Security Testing

- Mobile App Testing
- Desktop Testing

THAWAAQ.COM

THAWAAQ helps the restaurants, cafes and food catering companies to enhance their procurement process and create higher transparency and efficiency in their sourcing mechanism to achieve excellence and operations excellency.

THAWAAQ is the future of food sourcing in Kuwait.

UTrust has provide the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

CONDOR TECH - A 4SALE

Condor Tech Solutions (Previously known as Technivance), is a subsidiary of 4Sale International and Falcon Holding. We are the company behind some of the Middle East's most popular and successful apps and websites: - 4Sale: Kuwait's No.1 e-commerce and classifieds marketplace. 4Sale has had millions of users, with more than half a million monthly active users, and over 5 million items listed on it. - Fatakat: The Middle East's primary women's portal with millions of active users and page views. - Q8Car: Kuwait's largest, and most popular car marketplace!

UTrust has provide the following testing services:

- Evaluate current QA processes
- Identify future goals
- Find team strengths and weaknesses
- Create a baseline of efficiency and productivity
- Identify and document quality gaps

- Create a plan to improve efficiency
- Assess plan implementation and monitor improved productivity during quarterly visits
- Software QA consulting services

CAIRO INTERNATIONAL AIRPORT

Cairo International Airport history started in the forties of the last century when the American Bayn Field air-force base was established five kilometers far from Almaza Airport to serve the Alliance during the Second World War. The American forces left the base by the end of the war.

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

MASTER GOLD

Master Gold for jewelry manufacturer

UTrust has provided the following testing services:

- **Functional Testing**
- **Usability Testing**
- **Compatibility Testing**

- **Performance Testing**
- **Localization Testing**

AL AHLY CLUB

Al-Ahly club members. Membership contains the membership status data for the main member and affiliates with the ability to renew membership and pay the renewal fees.

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

FYONKA

Fyonka is Egypt's first all-female ride hailing app; only female riders and partners are permitted to use our service.

UTrust has provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

TAKWENE

Takwene is Broadcasting & Media production company Empowering creators & talents in Arab Countries & Africa and seeking for software testing provider to work as offshored TCoE and UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

TABEEB NET

Tabeeb Net is the convenient way to book home visits and get doctors (Tabeeb) from various   specializations.

The application has developed by MobilityPro

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

ZABATNEE

Zabatnee, let's you discover new outings and choose from your favorite ones, make reservations or buy tickets all within a simple and easy experience. With user reviews and recommendations of best restaurants, nightlife, activities and entertainment.

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

IBNSINA PHARMA

Ibnsina Pharma mobile application, your gate to ISP digital services. The Application is designed to be user-friendly and compatible with different mobile interfaces. This product is part of a program created to serve our customers and deliver all our services through digital platforms. through this Application; you can create sales orders, monitor your transactions, and view the most recent governmental publications.

The application has developed by Ibnsina-Pharma

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing

- Localization Testing
- Security Testing

RE3AYA247

An integrated application that includes all medical needs, through which the patient searches for a specific service or books a medical appointment or consult a doctor through the chat or video service online in a few minutes.

The application has developed by Re3aya247 (Al-Seha Company for Medical Marketing)

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

WE

UTrust has worked in WE Mobile application project with the development company provider

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing

- Performance Testing
- Localization Testing

DAILY MEALZ

Daily Mealz Is a healthy food delivery platform, which delivers healthy, tasty and fresh meals to your office, with weekly and monthly subscriptions.

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing

- GUI/UX Review
- Mobile App Testing
- Integration Testing

MINISTRY OF FINANCE

Work in mobile application testing subsidiary contract with DTS company.

UTrust provided the following testing services:

- **Functional Testing**

- **Usability Testing**

- **Compatibility Testing**

- **Performance Testing**

- **Localization Testing**

- **GUI/UX Review**

- **Mobile App Testing**

- **Integration Testing**

SEVENTH DIMENSION EGLOBAL

Seventh Dimension eGlobal is a software development in UAE. UTrust provided the following testing services as offshored TCoE:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing

- GUI/UX Review
- Mobile App Testing
- Integration Testing

HOTDESK

HOT DESK

Hotdesk provide Instant access to workspaces anywhere at your fingertips. The world's first mobile productivity app to find ready-to-use workspaces. Hotdesk is seeking test provider to work as offshored TCoE

UTrust provided the following testing services:

- Functional Testing
- Usability Testing
- Compatibility Testing
- Performance Testing
- Localization Testing

- GUI/UX Review
- Mobile App Testing
- Integration Testing

UTRUST

Get in Touch

Your Quality is our commitment